

## **BAMC TRICARE Service Center to relocate**

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The Brooke Army Medical Center TRICARE Service Center (TSC) will temporarily re-locate to Fort Sam Houston July 18th, 2008. The move is necessitated by increased missions at BAMC dictated by the Army Medical Action Plan (AMAP) and the Base Realignment and Closure process to permanently locate the TSC in the planned Soldier Family Medical Clinic facility aboard Fort Sam Houston in 2010.

In late July, Brooke Army Medical Center's TRICARE service office will relocate from BAMC to Main Post. The new location is Building 2535 Garden Avenue. The new location is about 1000 feet south of the FSH Fire Department. Walk in hours for the TSC will continue to be Monday through Friday, 0730 – 1630 exclusive of federal holidays. Beneficiaries are encouraged to call TRICARE toll free at 1-800-444-5445 for those issues that can be handled by phone.

Also relocating with the TRICARE Service Center will be BAMC's Health Benefits Advisors, Beneficiary Counseling and Assistance Coordinators (BCAC) and Debt Collection Assistance Officers (DCAO) who can provide a full range of information and assistance with all government health programs and help resolve any claims issues. New phone numbers for the HBAs, BCACs and DCAOs will be published when available.

For continuing and updated information about medical BRAC issues, access the SAMMC web site at [www.sammc.amedd.army.mil/](http://www.sammc.amedd.army.mil/).

### **Directions to the TSC:**

**From Brooke Army Medical Center – Turn right on Binz Engleman Road and enter Salado Creek gate. Bear left onto Schofield Road and turn left at the traffic light onto Garden Avenue. Turn right onto Zinn Road into TSC parking lot. Take sidewalk to front entrance of building 2535.**

**From Walters Street gate entrance – Turn right onto Wilson Street, passing Commissary on the left. Proceed on Wilson Street down the hill which becomes Garden Avenue. Turn left on Zinn Road into TSC parking lot. Take sidewalk to front entrance of building 2535.**

To see map, follow this link:

<http://maps.google.com/maps/ms?hl=en&ie=UTF8&msa=0&msid=102071820311358586113.00044f8fd101171fa1df1&ll=29.453275,-98.439968&spn=0.035426,0.052872&z=14>